

press release

McCloud Transportation & Associates observes one year anniversary

First year of operations proves to be a success

Tampa, FL. (November 2010) - The past year has been a notable one for McCloud Transportation & Associates, LLC, both for achieving its first anniversary milestone and for providing clients with innovative mobility solutions. “Our approach to serving our customers was not about maintaining the status quo,” said Elaine McCloud, president and chief executive officer.

The past year brought four important contracts; a multiple year agreement with a leading transportation management firm in California to provide consulting services on compliance with the Americans with Disabilities Act, sensitivity training and business development support. McCloud Transportation was on the winning team with a transportation company in Arizona to provide demand response service for Valley Metro Regional Public Transportation Authority in Phoenix, Arizona. McCloud Transportation will oversee ADA compliance, customer relations and quality assurance of service delivery. The firm was also the successful bidder in Tampa, Florida for conducting Hillsborough Area Regional Transit Authority’s (HART) service quality monitoring program utilizing mystery riders, and won a multiple year contract with HDR Engineering to provide marketing and governmental relations services for HART. The past year brought affirmation that McCloud Transportation is delivering mobility solutions through unique services dedicated to excellence. The company’s evolving services have brought a new level of prominence as a nationally recognized transportation firm.

McCloud Transportation continued to expand its market by achieving certification as a Disadvantaged Business Enterprise (DBE) in six states; Florida, Georgia, Texas, Arizona, California, Alabama and the District of Columbia. DBE certification qualifies the firm to conduct business with the U.S. Department of Transportation and other federal agencies.

Elaine McCloud was appointed by the Executive Committee of the Transportation Research Board; a division of the National Research Council that provides expertise in science and technology to the government, to serve on the Accessible Transportation and Mobility Committee. Earlier this year, the Scientific Committee of the 12th International Conference on Mobility and Transport (TRANSED 2010) informed McCloud that her abstract “Successful Models and Best Practices for Accessible Service Delivery” was accepted for presentation in Hong Kong. This recognition represents a tremendous achievement on the part of McCloud Transportation.

McCloud was also selected to serve on the American Public Transportation Association’s (APTA) Legislative Committee, and the Access Committee to help shape transportation policy. Throughout the year, McCloud Transportation was actively involved in APTA’s ADA subcommittee and provided important input to the newly released handbook: “ADA Essentials for Transit Board Members” and was represented on the board of directors of Friends of Tampa Union Station in Tampa, Florida.

After a very successful year of operations, McCloud Transportation looks forward to 2011 with much excitement and continued focus on customer service.